



CERTAINTEED SHINGLE WARRANTY

Congratulations! ...and thank you for your recent purchase of one of the fine products in the CertainTeed Roofing Collection. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size, style and age. For the past 100 years, the basis for our name, “Quality made *certain* satisfaction *guaranteed*,” has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. It is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed asphalt shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

SureStart Protection

Because CertainTeed roofing products are manufactured to the highest quality standards, we confidently include the additional assurance of SureStart protection with all CertainTeed shingles. SureStart provides the strongest protection you can get in the vital early years after your new roof has been applied.

Simply put, if a manufacturing defect is discovered during the SureStart period, CertainTeed will provide reimbursement of 100% of the cost of the shingles and labor to repair the defective shingles or apply new shingles to replace the defective shingles (exclusive of costs of tear-off, metal work and disposal). SureStart protection is not prorated or otherwise reduced over time.

SureStart protection does not extend to any shingles applied to any non-ventilated or inadequately ventilated roof deck systems, except as stated on page 6.

Transferability

The warranty for CertainTeed shingles is transferable by the original property owner/consumer to the first subsequent owner. Upon transfer of the warranty during the product's SureStart period, the remaining duration of the warranty for the new owner is the same as it would have been for the original owner, except for lifetime products where the duration of the warranty will be 50 years measured from date of installation.

The remaining period of SureStart protection will be available to the first subsequent property owner.

For product warranties transferred after the SureStart period has elapsed, the remaining duration of the transferred warranty will be limited to two years from the date of real estate title transfer.

(See section titled Transferability for further details)

Limited Warranty

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada. What and Who Is Covered and for How Long CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in Table 1, and that CertainTeed will repair or replace, at its option, any shingles proven to be defective under the terms of this warranty. In addition, CertainTeed warrants that the Algae-Resistant versions of Grand Manor Shingle®, Centennial Slate™, Carriage House Shingle™, Presidential Shake™TL Ultimate, Landmark™TL Ultimate, Landmark™TL Ultimate (Impact Resistant) Presidential Shake™ and Presidential Shake™(Impact Resistant) will remain free from algae growth (but not mold or mildew growth), which adversely affects the overall appearance of said shingles for a period of fifteen (15) years, and that Independence Shingle®, Hatteras®, Landmark™ Premium, Woodscape® Premium, Landmark™ Plus, Landmark™ Special, Landmark™, Woodscape®, Classic Horizon Shingle®, XTTM30, XTTM30 (Impact Resistant), Patriot™, XTTM25/Seal King®25 and CT20 shingles that were sold as “algae-resistant shingles” will remain free from algae growth (but not mold or mildew growth) which adversely affects the overall appearance of said shingles for a period of ten (10) years. However, CertainTeed reserves the right to clean the algae stains from the shingles rather than repair or replace the contaminated shingles.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the original warranty shall apply to the replacement shingles or the repaired or cleaned shingles and will extend for the balance of the warranty period in effect at the time the shingles proved defective.

The lifetime coverage for Grand Manor Shingle, Centennial Slate, Carriage House

Shangle, Presidential Shake TL Ultimate, Landmark TL Ultimate, LandmarkTL Ultimate (Impact Resistant), Presidential Shake, Presidential Shake (Impact Resistant), Landmark Premium, Woodscape Premium and Independence offered by this warranty is designed to cover individual homeowners only. In the instance of shingles purchased by or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL Ultimate, Landmark TL Ultimate, LandmarkTL Ultimate (Impact Resistant), Presidential Shake, Presidential Shake (Impact Resistant), Landmark Premium, Woodscape Premium and Independence will be 50 years following the installation of the shingles. Further, CertainTeed's maximum liability after the SureStart period will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off, metal work, and disposal, and by then decreasing that amount by the reduction figure specified in Table 1 for each month as measured from the date the shingles were installed to the date when proven defective.

SureStart Protection

All of CertainTeed's shingle products are covered by SureStart protection for the period specified in Table 1. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its option, any shingles proven to be defective during the applicable SureStart period (the SureStart period begins when shingle application has been completed and terminates at the end of the year indicated as its term of duration; i.e., the SureStart period for Independence Shangle terminates at the completion of its fifth year of service). CertainTeed's maximum material liability under SureStart will be equal to the reasonable cost to replace the defective shingles, plus labor. CertainTeed shall not be responsible or liable for costs of roof tear-off and disposal and of flashing and metal work (and repairs required by defects therein) except for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL Ultimate, Landmark TL Ultimate, LandmarkTL Ultimate (Impact Resistant), Presidential Shake, and Presidential Shake (Impact Resistant) for which CertainTeed's maximum liability will also include the cost of roof tear-off and disposal.

SureStart protection does not extend to any shingles applied to any non-ventilated or inadequately ventilated roof deck systems, except as stated on page 6. In the case of these shingles, CertainTeed's maximum contribution toward the cost of repairing, replacing or cleaning the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure (related to shingles applied to an inadequately ventilated roof deck) for each month as measured from the date the shingles were installed to the date when proven defective.

In instances in which CertainTeed, under the terms of this warranty, has agreed to pay the

cost of labor required to repair, replace or clean defective or contaminated shingles, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor's invoice or other written evidence of the completion of such work which CertainTeed, in its sole discretion, deems acceptable.

Flintlastic SA (Self-Adhering) System

For small low slope residential roofing projects – less than 20 squares (such as decks, additions and porches) – CertainTeed offers the following 12-year SureStart membrane warranty on our two-ply system consisting of Flintlastic™ SA Nail Base and Flintlastic SA Cap sheet, providing the system has been applied in accordance with CertainTeed's current written installation instructions. CertainTeed warrants the roof membrane for a period of 12 years from the date of completion of the roof membrane installation. During the duration of this warranty, CertainTeed will repair the roof membrane as necessary to retain the membrane in a watertight condition. Only leaks or other membrane deficiencies that result from manufacturing defects are covered by this warranty. CertainTeed and/or its designated roofing contractor will repair, at CertainTeed's expense, such leaks or other membrane deficiencies covered by the warranty as necessary to retain the roof membrane in a watertight condition. CertainTeed is not responsible for any costs related to the removal or abatement of any asbestos present in any existing roofing system to which the CertainTeed roofing membrane is applied. The roof membrane referred to herein shall include the following components: a base sheet and a cap sheet applied per CertainTeed published specifications. The roof components which are not part of the roof membrane and hence NOT covered by this warranty are the following: underlying roof deck, insulation, vapor retarders, fasteners, metal work, drains, skylights, vents, plastic accessories, any flashing, decorative or reflective coating, surfacing and/or any ballast, rock or gravel.

Beyond SureStart Protection

Should any shingles prove to be defective subsequent to the SureStart period, CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the specified reduction figure for each month as measured from the date the shingles were installed to the date when proven defective.

Transferability

During the SureStart period:

This limited warranty is transferable by the original property owner/consumer to the first subsequent property owner provided that the first subsequent property owner gives written notice to CertainTeed within 60 days from the date of real estate title transfer. (Notice should be sent to RPG Technical Services Department, 1400 Union Meeting Road, Blue Bell, PA 19422.)

With respect to Grand Manor Shingle, Centennial Slate, Carriage House Shingle, Presidential Shake TL Ultimate, Presidential Shake, Presidential Shake (Impact Resistant), Landmark TL Ultimate, Landmark TL Ultimate (Impact Resistant), Landmark Premium, Woodscape Premium if this warranty is effectively transferred as described in the paragraph above during the ten (10) year SureStart period, the duration of the warranty will be 50 years measured from the date of installation, and the remaining period of SureStart protection will be available to the subsequent property owner.

After the SureStart period:

In the event that the warranty is transferred by the original property owner/consumer subsequent to the SureStart period, the warranty duration following the transfer will be two years from the date of real estate title transfer, and the warranty obligation will be calculated as explained in the above section titled “Beyond SureStart Protection.”

Limitations

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- winds, including gusts, greater than those listed in Table 1 for each product, lightning, hurricane (see Limited Wind Warranty for hurricane wind exception), tornado, hailstorm, earthquake, fire, explosion, flood or falling objects
- distortion, cracking or other failure, or movement of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, mold or mildew growth, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an “algae-resistant shingle,” in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with algae during the term of the warranty against algae growth.
- misuse, abuse or improper handling or storage of CertainTeed shingles.
- installation of shingles over non-approved roof decks as fully explained in the CertainTeedShingle Applicator’s Manual.

- damage to CertainTeed shingles, the roof deck or the structure caused by ice backup or ice damming.
- improper application or application not in accordance with CertainTeed's current written installation instructions.

Mold and mildew are functions of environmental conditions and are not manufacturing defects. As such, mold and mildew are not covered by this warranty or any implied warranty.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Warning for low-volume rain and salt-fog areas:

In areas of low-volume rain (defined as insignificant rainfall during a 90-day period) and "salt fog," such as parts of the Southern California coastline, copper released by algae-resistant (AR) granules can react with the aluminum in gutters, leading to severe corrosion of the gutters. Therefore, in such regions, it is strongly recommended that aluminum gutters not be used with algae-resistant shingles. Vinyl or copper gutters are recommended. CertainTeed disclaims all liability and responsibility for any damages that may be incurred by the use of its algae-resistant shingle products containing copper granules where aluminum gutters are used. In any instance in which the shingles qualify for only a 10-year warranty, CertainTeed's obligation will be calculated by using both the maximum material liability and applicable monthly reduction figure shown in Table 1 related to shingles applied to an inadequately ventilated roof deck.

Please refer to next page for remainder of warranty, including other conditions.

Inadequately Ventilated and Non-Ventilated Decks

Any shingles applied to inadequately ventilated or non-ventilated decks, other than the shingles and deck systems described in the paragraph below, titled "Insulated Decks and Radiant Barriers," shall qualify for a reduced warranty duration of 10 years with no SureStart coverage, with respect to shingle problems related to the absence of adequate roof system ventilation.

Insulated Decks and Radiant Barriers

CertainTeed's Limited Asphalt Shingle Warranty, including SureStart™ coverage, will remain in force when its fiber glass asphalt shingles manufactured to meet ASTM D3462 are applied to roof deck assemblies (slopes $\geq 2:12$) where foam insulation is prefabricated into the roof deck system (often called "nailboard insulation"), where insulation is installed beneath an acceptable roof deck system, or where radiant barriers are installed, with or without ventilation directly below the deck. Acceptable roof deck surfaces must consist of either minimum 3/8" thick plywood or minimum 7/16" thick OSB. If an alternate deck surface material is being considered, contact CertainTeed Technical Services. See the following important restrictions.

The design professional is responsible for ensuring:

- proper quality and application of the insulation and/or radiant barrier,
- provision of adequate structural ventilation and/or vapor retarders as determined to be necessary, and
- that all local codes are met (particularly taking into account local climate conditions).

Special attention must be taken if cellular foam, fiber glass, or cellulose insulations, or other highly-permeable insulation will be used in an unventilated system, or if the insulation/rafter or insulation/joist planes may create an air leak that could lead to moisture transmission and condensation problems. All these important factors and decisions, while not the responsibility of CertainTeed Corporation, are critical to assure proper deck system performance.

Ventilated Nail-Base Roof Insulation

Ventilated Nail-Base Roof Insulation products consist of rigid insulation (typically foam board) and some sort of material to provide air space above the insulation and below a nailable deck (which is typically minimum 7/16" thick OSB or minimum 3/8" plywood). These products can be a satisfactory way to provide soffit-to-ridge ventilation over cathedral-type ceilings, and their proper use will allow CertainTeed's Limited Asphalt Shingle Warranty to be unreduced. It is important to follow the deck manufacturer's instructions and ensure that sufficient ventilation is achieved. CertainTeed offers FlintBoard CV — cross-ventilating insulation boards with 1", 1 1/2" and 2" air channels.

Limited Wind Warranty

CertainTeed warrants both its fiber glass asphalt shingles and its organic-base asphalt shingles to resist blow-off damage due to wind velocities, including gusts, and including hurricane winds where applicable (over 74 mph) during the first ten (10) years following application for Grand Manor Shingle, Centennial Slate, Carriage House Shingle, Presidential Shake TL Ultimate, Landmark TL Ultimate, Landmark TL Ultimate (Impact Resistant), Presidential Shake, Presidential Shake (Impact Resistant), Landmark Premium, Woodscape Premium and Hatteras shingles. All other shingle products are warranted to resist blow-off damage due to wind velocities, including gusts, up to the maximum wind velocity per product listed in Table 1 (including hurricane winds where applicable) during the first five (5) year period following application of the shingles.

If any such blow-off damage does occur during those initial time periods after application, CertainTeed will furnish replacement shingles without charge for those shingles damaged (but will not be responsible for labor costs pertaining to removal or replacement of damaged shingles). If the applied shingles contain self-sealing asphalt strips, and if any of these strips fail to activate within the first year following application, CertainTeed shall have no liability under this warranty for such a defect unless CertainTeed is afforded the opportunity to hand-seal, at its expense, any non-sealing shingles.

Any costs in excess of CertainTeed's contribution shall be the owner's responsibility through homeowner's insurance, etc.

What the Customer Must Do

The property owner must promptly notify CertainTeed in writing of any manufacturing defect or algae contamination and provide proof of the date of purchase and date of application of the shingles. CertainTeed will then investigate the claim, and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after inspecting the shingle, will repair, replace or clean the defective shingles or reimburse the property owner the appropriate amount for the repair, replacement or cleaning of the shingles under the terms of the warranty. All notifications should be sent to: CertainTeed, 1400 Union Meeting Road, Blue Bell, PA 19422
Attn: RPG Technical Services Department, Telephone number: 800-345-1145

Warranty Registration (not required)

CertainTeed would like to offer you a way to safeguard your investment by registering your product warranty on the CertainTeed Website at www.certainteed.com/warranty. You will then receive a numbered registration confirmation by return e-mail that can be printed out and kept with this warranty document and your proof of purchase. Failure to register this warranty shall NOT void the warranty or any of its terms. For those without internet access, please feel free to provide us with your complete name, address and phone number; the name and contact information for your roofing contractor and the name of the shingle, number of squares, color and installation date. We will register the information for you and mail you the confirmation.

Mail to: CertainTeed Corporation, Roofing Products Group
P.O. Box 860, Valley Forge, PA 19482.

What is a Self-Sealing Strip?

Most shingles contain a factory applied self-sealing asphalt strip which must be subjected to direct sunlight for several days before sealing will occur. Shingles installed in the fall or winter may not seal until the following spring. Shingles which do not receive direct sunlight or which are not exposed to adequate surface temperatures may never seal and must be hand sealed at time of application. Improper installation of shingles, or damage to the factory applied self-sealing strip by dust, sand, or foreign matter, will prevent the sealing strip from activating. Failure of the shingles to seal under any of the above circumstances is not a manufacturing defect and CertainTeed will not be responsible for repairing, replacing or hand-sealing any shingles under any such circumstance.

What is a “Shangle”?

The “Shangle,” an idea conceived by CertainTeed over 35 years ago, is the original “laminated shingle.” The Shangle features a full-size, one-piece shingle as a base, to which individual shingle tabs or overlay pads are applied, providing extra protection and aesthetic enhancement to the roof.

A SuperShangle takes this idea one step further by using it on an 18" x 36" base layer, adding another shingle layer and the shingle tabs.

What is a Tri-Laminate?

Our patented Tri-Laminate™ process combines three layers of the industry’s most durable materials into an exceptionally strong, dramatically thick roofing product styled with the classic appeal of wood shakes. The stunning, 3-dimensional appearance of CertainTeed’s Super Shake™ products gives your roof tremendous depth and distinction beyond comparison.

What is a Two-Piece Laminate?

Whereas a Shingle consists of a full-size, one-piece base shingle onto which tabs or pads are applied, a two-piece laminate uses a full-size shingle with tab-size teeth cut out of it. Adhered to the back of this top shingle is a half shingle that runs behind the cutouts. The result is a multi-layered shingle that provides a rugged, textured look on the roof.

What is an Algae-Resistant Shingle?

Many of CertainTeed's fiber glass shingles are available in an algae-resistant version. Commonly, although incorrectly, called "fungus," the black and green algae that creates unsightly streaking on shingles is a common occurrence in warm, humid climates. CertainTeed AR shingles carry an exceptional 10- or 15-year limited warranty against algae contamination.

For Your Records Only

Product Purchased _____
Date of Installation _____
Roofing Contractor _____
Contractor's Phone No. _____

This warranty, which is effective on shingles applied on or after January 1, 2007, supersedes the written warranty previously issued by CertainTeed coded No. 20-20-1954. This warranty replaces all other oral or written warranties, liabilities or obligations of CertainTeed. Applicable state law will determine the period of time following the sale that a property owner/consumer may seek a remedy under the implied warranty of merchantability or fitness for a particular purpose. In no event shall CertainTeed be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any persons therein, resulting from the breach of this warranty. No field representative, distributor or dealer of CertainTeed is authorized to change or modify this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not apply to you.

Ask about our other CertainTeed products and systems:

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Exterior: Roofing • Siding • Windows • Fence • Decking • Railing • Millwork
• Foundations • Pipe

Interior: Insulation • Walls • Ceilings

CertainTeed Corporation

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