



Warranty

MAAX Inc. provides a limited warranty on each of its products as mentioned hereunder. This warranty extends only to the original owner.../end-user for personal, household use. Additional limitations apply for commercial uses.

MAAX Inc. warrants **acrylic shells** to be free from defects in workmanship and materials under normal use and service for a period of ten (10) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **fiberglass** units to be free from defects in workmanship and materials under normal use and service for a period of three (3) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **ABS** to be free from defects in workmanship and materials under normal use and service for a period of two (2) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **whirlpool motor/pump** to be free from defects in workmanship and materials under normal use and service for a period of five (5) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **blower** to be free from defects in workmanship and materials under normal use and service for a period of five (5) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **whirlpool and Air Massage systems** to be free from defects in workmanship and materials under normal use and service for a period of two (2) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants **shower doors** to be free from defects in workmanship and materials under normal use and service for a period of ten (10) years from the initial date of purchase from an authorized dealer by the owner.../end-user, contractor or builder.

MAAX Inc. warrants the **ceramic cartridge for the faucets** against any leak resulting from normal use by the owner-user, contractor or builder for limited lifetime.

MAAX Inc. guarantees **faucets finishes** to be free from defects in workmanship and materials under normal use and service by the owner.../end user, contractor or builder. MAAX Inc. offers a lifetime warranty on its Chrome and Polished Brass PVD finished, and limited warranty of 10 years on other finishes.

If any defect should be found in a MAAX Collection **bathroom furniture** product within the warranty period of five (5) years from the date of purchase, the necessary repairs and/or replacement shall be made at the discretion of MAAX Inc. after having first determined that such a defect is due to faulty workmanship.

Any product reported to the authorized dealer or to MAAX Inc. as being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of MAAX Inc. This warranty extends to the original owner.../end-user and is not transferable to a subsequent owner.

Limitations

This warranty shall not apply following incorrect operating procedures, breakage or damages caused by fault, carelessness, abuse, misuse, misapplication, improper maintenance, alteration or modification of the unit, as well as chemical or natural corrosion, fire, act of God or any other casualty.

MAAX Inc. shall not be responsible for variations in granite color or variations in wood grain, or color shades in the natural wood used; also where there are slight difference in the color or texture of the material delivered in relation to the sample shown or provided to the purchaser. The purchaser may not use such differences to obtain a price discount or the cancellation of the order.

The owner.../end-user of the product covered by the present warranty is entirely responsible for its proper installation and [electrical wiring](#). MAAX Inc. neither installs nor supervises the installation nor [contracts](#) therefore and consequently cannot be held responsible for any default, breakage or damages caused thereby or resulting thereof, directly or indirectly. The owner.../end-user must provide an access to the components of the product as described in the installation guide in order for MAAX Inc. to provide for the warranty specified herein. If such an access is not available, all expenses to provide one will be the responsibility of the owner.../end-user.

This warranty does not apply to products or equipment not installed or operated in accordance with the instructions supplied by MAAX Inc. and in accordance with all applicable rules, regulations and legislation pertaining to such installations.

MAAX Inc. is not liable for any costs, damages or claims incurred for products purchased that will not fit through openings or existing structures. MAAX Inc. is not liable for any costs, damages or claims resulting from defects that could have been discovered, repaired or avoided by inspection and testing prior to installation.

MAAX Inc. is not liable for personal injuries or death to any person or for any direct, special, incidental or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labour or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

Except as otherwise provided above, MAAX makes no warranties, express or implied, including warranties of merchantability and fitness for a particular purpose or compliance with any code.

In any case, MAAX Inc. cannot be liable for any amount over and above the purchase price paid for the product by the owner.../end-user, contractor or builder.

[Warranty service](#)

In order to obtain service provided under this warranty during regular business hours, contact the dealer or distributor who sold the unit, or MAAX Inc. directly.

MAAX products are certified by one or more of the following certification agencies:

- CSA
- UL
- IAPMO
- ULI
- ETL