



## Limited One-Year Warranty

This warranty extends only to the original owner of a door manufactured by Premdor Inc. Keep this part for your records along with your purchase receipt.

This warranty does not extend to:

- (a) purchasers for resale of doors;
- (b) doors whose basic structure has been altered;
- (c) consequential or incidental damages;
- (d) purchases of the door outside the United States or Canada;
- (e) bow or non-alignment in the frame or jamb in which the door is hung;
- (f) damages caused by attempts by persons other than Premdor to repair the door;
- (g) damage caused by failure to comply with the "Installation Instructions" attached to your door;
- (h) abuse or misuse of door; or
- (i) failure to seal all six sides of a door

There are no warranties which extend beyond the description on the face hereof. Premdor Inc. expressly excludes any and all other warranties, express or implied, including without limitation any implied warranty of merchantability or fitness for a particular purpose. Some provinces may not allow the exclusion or limitation of implied warranties, so the above limitation or exclusion may not apply to you.

This warranty solely constitutes the full extent of Premdor Inc.'s responsibility and is in lieu of all other warranties.

### Terms of Warranty

Premdor Inc. warrants its doors to be free from manufacturing defects in material and workmanship for a period of one (1) year from the date of purchase by the original owner.

All doors must be finished and maintained in the strictest conformity with the installation and care, handling and finishing instructions provided with the product. First and foremost, all surfaces of the door must be sealed to prevent moisture penetration. Determination by our representative that required procedures and/or [products](#) were not used will void this warranty.

Such manufacturing defects covered by this warranty to include, but are not expressly limited to, warpage exceeding one-fourth inch in the plane of the door.

### Claim Under Warranty

If such a defect covered by this warranty exists, and provided written notice of claim is received by the Premdor Sales Office or the retailer who sold your door promptly after the defect becomes known to you, and within one (1) year from the date of purchase, Premdor Inc. will ship a replacement door, freight collect, of the same characteristic as originally furnished.

If the claimed defect is warp, Premdor Inc. may defer replacing the door for a period up to twelve (12) months from the date of claim or the date when the

product was installed, in order to permit conditioning and equalizing to humidity and temperature conditions. This deferral period will not be counted against the One-Year Warranty period.

This warranty gives you specific legal rights, and you may also have other rights which vary from province to province or state to state.

Where replacement doors are required pursuant to this warranty and the defective door or pattern has been discontinued or is unavailable in your locale, Premdor Inc. reserves the right to select and supply similar door material.

Otherwise, the same door material will be supplied for replacement purposes.

If you believe you have a defective product and want to make a claim under this warranty, please take your original purchase invoice and do the following:

1. Contact the retailer that sold your door.
2. If corrective measures are not undertaken promptly, contact Premdor Help Line: 1-800-663-DOOR

Hours: 9:00 am - 9:00 pm (EST) Monday to Saturday and 10:00 am - 4:00 pm (EST) Sunday.

**This warranty applies to most Premdor products. In addition a five (5) year warranty applies to certain door lines including: SAFE'N SOUND, PREMWOOD, RENOVATOR doors, Vinyl Louvre Bifolds and Decorative Glass & Mirror Closet Bifolds.**