



GAS FIREPLACES / STOVES

All Vermont Castings gas stoves, gas inserts, and gas fireplaces, and all Majestic or brand gas fireplaces equipped with an Insta-Flame Ceramic Burner, or standard steel tube burner are covered by this warranty.

Basic Warranty

CFM Corporation (hereinafter referred to collectively as the Company) warrants that your new Vermont Castings or Majestic Gas Fireplace/Stove is free from manufacturing and material defects for a period of one year from the date of purchase, subject to the following conditions and limitations.

Extended Lifetime Warranty

The heat exchanger, where applicable, and combustion chamber of every Vermont Castings or Majestic gas product is warranted for life against through wall perforation. All appliances equipped with an Insta-Flame Ceramic Burner have limited lifetime coverage on the ceramic burner plaque. Warrantees are made to the original owner subject to proof of purchase and the conditions and limitations listed on this Warranty Document.

If Warranty Service is Needed

Contact your supplier. Make sure you have your warranty, your sales receipt, and the model/serial number of your CFM Corporation product. Do not attempt to do any service work yourself.

Component Warranty

- **Cast Iron:** All external and internal cast iron parts are warranted for a period of three years. Note: On porcelain enamel finished external parts and accessories the Company offers no Warranty on chipping of enamel surfaces. Inspect all product prior to accepting it for any damage to the enamel. The salt air environment of coastal areas or a high humidity environment can be corrosive to the porcelain enamel finish. These conditions can cause rusting of the cast iron beneath the porcelain enamel finish, which will cause the finish to flake off. Dye lot variations with replacement parts and/or accessories can occur and are not covered by warranty.
- **Glass Doors:** Glass doors are covered for a period of one year. Glass doors are not warranted for breakage due to misuse or accident. Glass doors are not covered for discoloration or burned in stains due to environmental issues, or improper cleaning and maintenance.
- **Brass-Plated Parts and Accessories:** Brass parts should be cleaned with lemon oil only. Brass cleaners cannot be used. Mortar mix and masonry cleaners may corrode the brass finish. The Company will not be responsible for, nor will it warrant any brass parts which are damaged by external chemicals or down draft conditions.
- **Gas Valves:** Gas valves are covered for a period of one year.
- **Electronic and Mechanical Components:** Electronic and mechanical components of the burner assembly are covered for one year. All steel tube burners are warranted for one year.
- **Accessories:** Unless otherwise noted all components and CFM Corporation, company supplied accessories are covered for a period of one year.

Conditions and Limitations

- This new Vermont Castings or Majestic product must be installed by a competent, authorized, service contractor. A licensed technician, as prescribed by the local jurisdiction must perform any installation/service work. It must be installed and operated at all times in accordance with the Installation and Operating instructions furnished with the product. Any alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
- This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the Company.
- The customer must pay for any Authorized Dealer in-home travel fees or service charges for in-home repair work. It is the dealer's option whether the repair work will be done in the customer's home or in the dealer's shop.
- If upon inspection, the damage is found to be the fault of the manufacturer, repairs will be authorized at no charge to the customer parts and/or labour.
- Any part and/or component replaced under the provisions of this warranty is covered for six months or the remainder of the original warranty, whichever is longest.

- This warranty is limited to the repair of or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the Company's inspection.
- The company may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s)
- Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the Company assume responsibility for same. Further, the Company will not be responsible for any incidental, indirect, or consequential damages except as provided by law.
- Some states do not allow for the exclusion or limitations of incidental and consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to your circumstances. This warranty gives you specific rights and you may have other rights, which vary from state to state.
- All other warranties-expressed or implied- with respect to the product, its components and accessories, or any obligations/liabilities on the part of the Company are hereby expressly excluded.
- The Company neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of this Vermont Castings or Majestic product.
- The warranties as outlined within this document do not apply to chimney components or other non CFM Corporation accessories used in conjunction with the installation of this product.
- Damage to the unit while in transit is not covered by this warranty but is subject to claim against the common carrier. Contact the dealer from whom you purchased your fireplace/stove (do not operate the appliance as this might negate the ability to process the claim with the carrier).

- The Company will not be responsible for:
 - Down drafts or spillage caused by environmental conditions such as near-by trees, buildings, roof tops, hills, or mountains.
 - Inadequate ventilation or negative air pressure caused by mechanical systems such as furnaces, fans, clothes dryers, etc.

- This warranty is void if:
 - The fireplace has been operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals.
 - The fireplace has been subjected to prolonged periods of dampness or condensation.
 - Any damages to the fireplace, combustion chamber, heat exchanger or other components due to water, or weather damage, which is the result of but not limited to, improper chimney/venting installation.
 - Any alteration, willful abuse, accident, or misuse of the product has occurred.